



## **Community Safety and Well-being Plan**

**Fall 2021**

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## Introduction

Sir Robert Peel (1788-1850) served two times as the Prime Minister of the United Kingdom and is known as the father of modern policing in England after he founded the Metropolitan Police Service. He believed that to reduce the crime rate, instead of using military forces to suppress criminal activities, they should be prevented before happening. This document, the Community Safety and Well-being (CSWB) plan of Bonfield, is inspired by the same concept. This plan is intended to give a sense of safety and security to the community members. It is now known that this can't be achieved by police services alone. A safe community is a result of collaboration between various organizations and individuals e.g., police services, municipalities, health units, community volunteers, first responders, social services experts, and so on. To encourage this collaboration, in 2019, the Government of Ontario mandated municipalities to develop and adopt a Community Safety and Well-being plan under the Police Services Act (1990). It is worth mentioning that even before this legislation, there was a close collaboration between the police services and municipalities to maintain and improve the safety and security of Ontarian communities. The Township of Bonfield has a bright history of collaboration with other organizations to improve the health and safety of the community, such as a study done by the District of Nipissing Social Services Board (DNSSAB) on homelessness and infrastructure developments in Bonfield waterfront to accommodate sports e.g., soccer, skate, and basketball.

In the framework of this plan, the Township intends to help to divert non-emergency calls from 9-1-1, as much as possible, and offer a high level of safety and security to the community members. Therefore, the focus of this plan will be analyzing the root causes of crimes or situations that require an immediate response. Through shared responsibility, these root causes can be addressed to reduce crime rates and prevent them before occurrence. This cross-organizational commitment

is meant to raise awareness, educate, promote social development, and eventually, crime prevention, as can be seen in Figure 1.

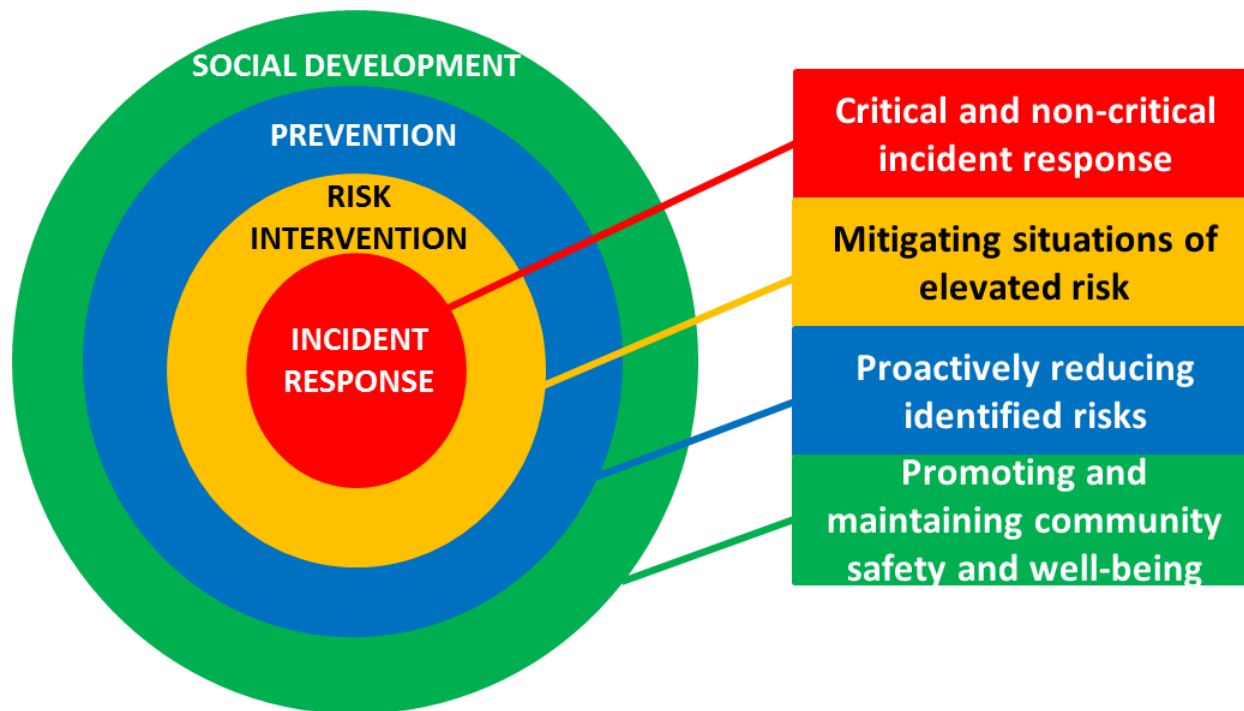


Figure 1: The framework of the CSWB plan in Ontario. Credit: Government of Ontario

## Objectives

The CSWB plan will create, implement, and monitor human services that have the most influence on the safety and health of our residents. Therefore, the objective of this plan is to identify the issues that can cause crimes in Bonfield and provide guidelines on how to prevent the root causes of these issues. This maintains the quality of life that the residents currently enjoy.

## Methodology

### Data collection

The role of municipalities can be described using the top right corner of the figure below. Resilience is a quality of a community that is achieved by improving child experience, education, healthy behavior, employment, culture, social services, etc. The next layer is prevention which is proactively taking action to avoid identified risks in each community. Municipalities can initiate or support initiatives of partner organizations. For example, municipalities can partner with the OPP to prevent the irresponsible driving issue in a community.

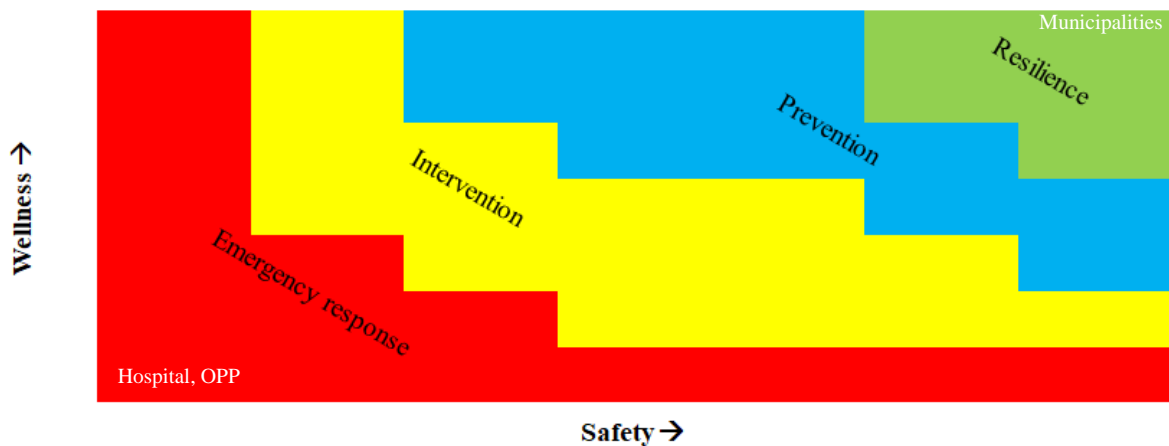


Figure 2: The relationship between safety and wellness and role of organizations

The next layer is intervention. This layer focuses on mitigative actions to reduce requirements for emergency services e.g., reducing calling 9-1-1 and visiting the hospital emergency room. The other layer, the emergency response, needs planning; however, actions on this layer cannot make the community safer. The CSWB plan leverages a movement toward resiliency. To build a resilient community, the first step is to identify the areas to be improved, which are different from one community to another. To this end, a public survey was created and sent to the residents. The

survey was created after consulting several sources including similar surveys of other Ontarian municipalities and reaching out to experts. The survey was made available online and on paper, in both French and English to maximize the engagement of our residents. The responses were then informed by various databases from our partner organizations e.g., OPP, DNSSAB, and HU. Interview with some residents was also among the data collection techniques. The survey had nine sections: demography, happiness, well-being, and satisfaction, healthy population, employment and financial situation, sense of belonging, trust, and relationship, community safety, drug abuse, accessible services, and the environment. In these nine sections, by answering a wide range of questions, the residents addressed their concerns about their safety and well-being. The outcome of this data acquisition leads to determining the issues that can create a risk to the safety and well-being of our residents. After prioritizing the issues found using surveys and interviews, the goals were defined for the CSWB plan of Bonfield.

## Analysis

The data collected in the previous step were analyzed by the steering committee members that were selected from a variety of backgrounds to diversify the skills and experiences in the committee (committee members are listed in the Appendix). The members can suggest adding, modifying, postponing, or dismissing issues to this list according to urgency, priority, and available assets. Once the list of issues was finalized, focus areas with specified goals were determined. Certain committee members were assigned to each focus area. The goals are selected based upon the vulnerable group (e.g., age, gender, income) that is the target in each focus area. In identifying these goals special attention was given to the provincial standards and similar municipalities in the area. These goals help to find relevant initiatives and measure their success. For example, the focus group that works on safety sets a target to reduce break-ins so that we do not exceed the average

number of break-ins in northern Ontario, and the success of the plan can be evaluated in six months. These initiatives in each focus group are asset-based i.e., based on available capacities in the community such as financial resources, human resources, natural assets, built assets, and so on to create a reasonably ambitious plan. The figure below summarizes how focus groups work.

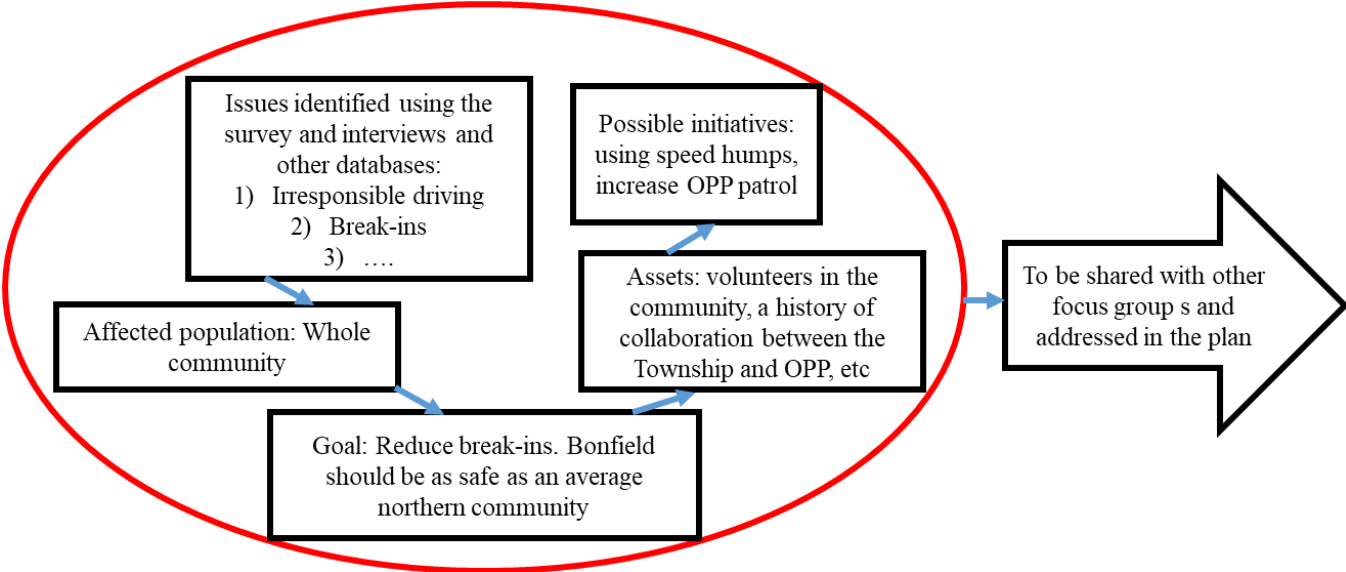


Figure 3: The flowchart of focus groups in the CSWB plan

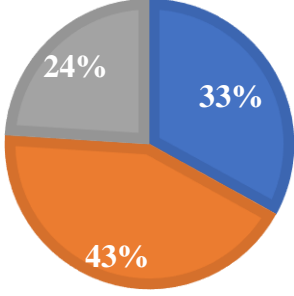
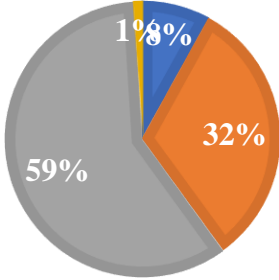
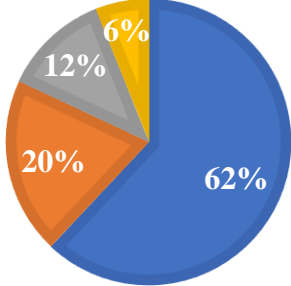
Results

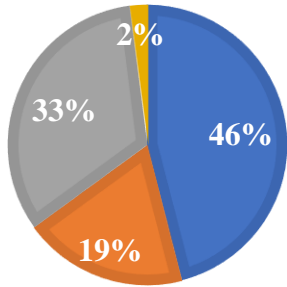
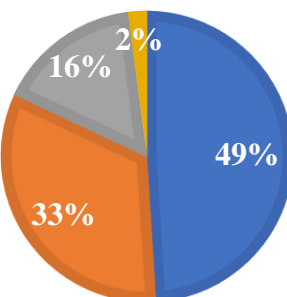
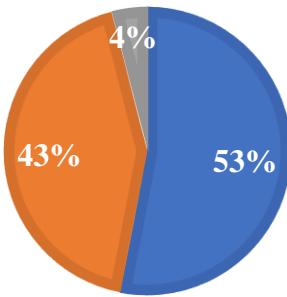
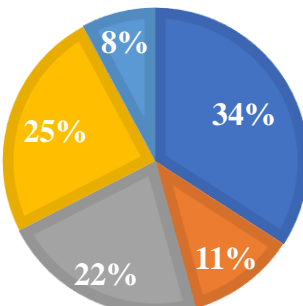
Survey

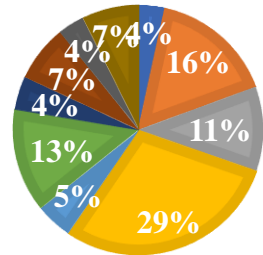
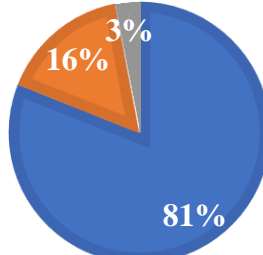
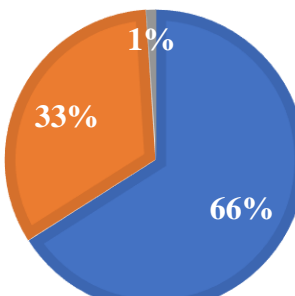
The survey indicates that 91% of the residents assess their mental health as excellent or good, and 77% believe their physical health is excellent or good. Below is a summary of the survey responses to some key questions (detailed responses along with the survey can be found in the Appendix). Please be advised that Not Applicable (NA) in the pie charts refers to those who either skipped the questions or answered as unknown.

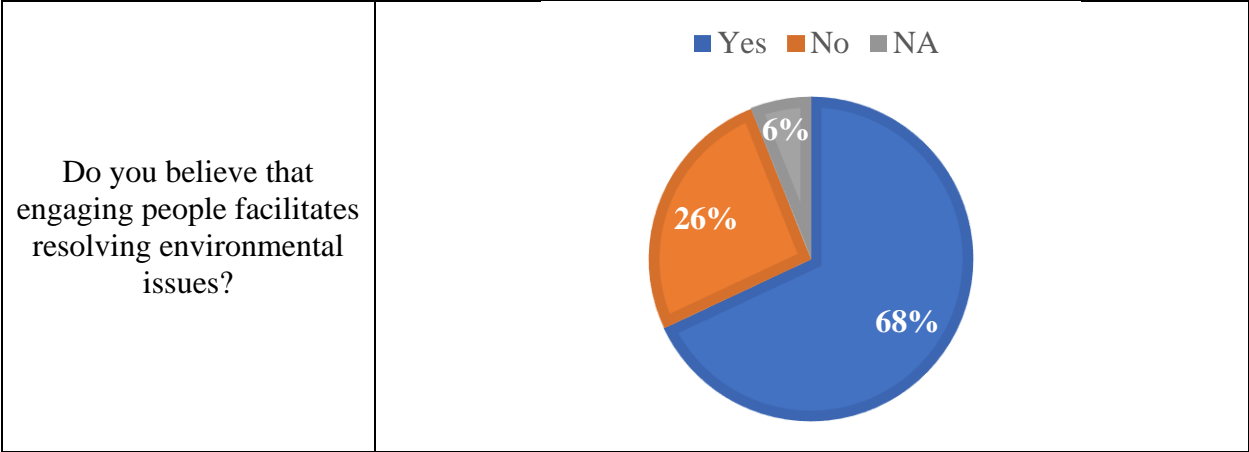


Table 1: Summary of responses to the survey

<p>Is alcohol abuse a major problem in Bonfield?</p>	<p>■ Yes ■ No ■ NA</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>33%</td> </tr> <tr> <td>No</td> <td>43%</td> </tr> <tr> <td>NA</td> <td>24%</td> </tr> </tbody> </table>	Response	Percentage	Yes	33%	No	43%	NA	24%		
Response	Percentage										
Yes	33%										
No	43%										
NA	24%										
<p>My financial situation</p>	<p>■ makes me stressfull          ■ gives me some level of stress          ■ is satisfactory          ■ NA</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>makes me stressfull</td> <td>8%</td> </tr> <tr> <td>gives me some level of stress</td> <td>32%</td> </tr> <tr> <td>is satisfactory</td> <td>59%</td> </tr> <tr> <td>NA</td> <td>1%</td> </tr> </tbody> </table>	Response	Percentage	makes me stressfull	8%	gives me some level of stress	32%	is satisfactory	59%	NA	1%
Response	Percentage										
makes me stressfull	8%										
gives me some level of stress	32%										
is satisfactory	59%										
NA	1%										
<p>I have access to affordable housing</p>	<p>■ Yes ■ Not sure ■ No ■ NA</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>62%</td> </tr> <tr> <td>Not sure</td> <td>20%</td> </tr> <tr> <td>No</td> <td>12%</td> </tr> <tr> <td>NA</td> <td>6%</td> </tr> </tbody> </table>	Response	Percentage	Yes	62%	Not sure	20%	No	12%	NA	6%
Response	Percentage										
Yes	62%										
Not sure	20%										
No	12%										
NA	6%										

<p>I feel being belonged to Bonfield</p>	<p>■ Yes ■ No ■ I prefer not to answer ■ NA</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>46%</td> </tr> <tr> <td>No</td> <td>19%</td> </tr> <tr> <td>I prefer not to answer</td> <td>33%</td> </tr> <tr> <td>NA</td> <td>2%</td> </tr> </tbody> </table>	Response	Percentage	Yes	46%	No	19%	I prefer not to answer	33%	NA	2%		
Response	Percentage												
Yes	46%												
No	19%												
I prefer not to answer	33%												
NA	2%												
<p>I recommend Bonfield to anybody who seeks a peaceful life</p>	<p>■ Agree ■ Niether disagree nor agree ■ Disagree ■ NA</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Agree</td> <td>49%</td> </tr> <tr> <td>Niether disagree nor agree</td> <td>33%</td> </tr> <tr> <td>Disagree</td> <td>16%</td> </tr> <tr> <td>NA</td> <td>2%</td> </tr> </tbody> </table>	Response	Percentage	Agree	49%	Niether disagree nor agree	33%	Disagree	16%	NA	2%		
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Agree	49%												
Niether disagree nor agree	33%												
Disagree	16%												
NA	2%												
<p>How do you feel about your safety in your community</p>	<p>■ Safe ■ somewhat safe ■ unsafe</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Safe</td> <td>53%</td> </tr> <tr> <td>somewhat safe</td> <td>43%</td> </tr> <tr> <td>unsafe</td> <td>4%</td> </tr> </tbody> </table>	Response	Percentage	Safe	53%	somewhat safe	43%	unsafe	4%				
Response	Percentage												
Safe	53%												
somewhat safe	43%												
unsafe	4%												
<p>What are key players in community safety?</p>	<p>■ Police ■ School ■ Family ■ Community services ■ Other</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Police</td> <td>34%</td> </tr> <tr> <td>School</td> <td>11%</td> </tr> <tr> <td>Family</td> <td>22%</td> </tr> <tr> <td>Community services</td> <td>25%</td> </tr> <tr> <td>Other</td> <td>8%</td> </tr> </tbody> </table>	Response	Percentage	Police	34%	School	11%	Family	22%	Community services	25%	Other	8%
Response	Percentage												
Police	34%												
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Family	22%												
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Other	8%												

<p>Which of the following options have you recently experienced?</p>	<ul style="list-style-type: none"> <li>■ Violent crime</li> <li>■ vandalism</li> <li>■ fighting in public</li> <li>■ bullying</li> <li>■ youth disorder</li> <li>■ property crime</li> <li>■ irresponsible driving</li> <li>■ noise e.g. loud music</li> <li>■ unsafe firework</li> <li>■ none</li> </ul>  <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>Violent crime</td><td>4%</td></tr> <tr><td>vandalism</td><td>4%</td></tr> <tr><td>fighting in public</td><td>5%</td></tr> <tr><td>bullying</td><td>7%</td></tr> <tr><td>youth disorder</td><td>4%</td></tr> <tr><td>property crime</td><td>16%</td></tr> <tr><td>irresponsible driving</td><td>29%</td></tr> <tr><td>noise e.g. loud music</td><td>13%</td></tr> <tr><td>unsafe firework</td><td>11%</td></tr> <tr><td>none</td><td>7%</td></tr> </tbody> </table>	Category	Percentage	Violent crime	4%	vandalism	4%	fighting in public	5%	bullying	7%	youth disorder	4%	property crime	16%	irresponsible driving	29%	noise e.g. loud music	13%	unsafe firework	11%	none	7%
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noise e.g. loud music	13%																						
unsafe firework	11%																						
none	7%																						
<p>I have access to the sports field</p>	<ul style="list-style-type: none"> <li>■ True</li> <li>■ False</li> <li>■ NA</li> </ul>  <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>True</td><td>81%</td></tr> <tr><td>False</td><td>16%</td></tr> <tr><td>NA</td><td>3%</td></tr> </tbody> </table>	Category	Percentage	True	81%	False	16%	NA	3%														
Category	Percentage																						
True	81%																						
False	16%																						
NA	3%																						
<p>I have access to health care services</p>	<ul style="list-style-type: none"> <li>■ True</li> <li>■ False</li> <li>■ NA</li> </ul>  <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>True</td><td>66%</td></tr> <tr><td>False</td><td>33%</td></tr> <tr><td>NA</td><td>1%</td></tr> </tbody> </table>	Category	Percentage	True	66%	False	33%	NA	1%														
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True	66%																						
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NA	1%																						



At a glance, the results indicate that, in general, the residents of Bonfield enjoy a high quality of life and are healthy. %98 of the residents trust, at least, some neighbors. According to the survey, nearly half of the residents feel being belonged to Bonfield and recommend Bonfield to others as a peaceful place. This can be improved by community activities that promote the solidarity among the residents.

Even though Bonfield is known as a peaceful community, there is room for improvement, and that is why the Township of Bonfield is developing a CSWB plan. Some residents are concerned about alcohol abuse in Bonfield. This issue can be analyzed by the steering committee, especially considering the fact that according to the OPP database, one of the reasons for the Bonfield residents to call the OPP is family violence. There might be connections between alcohol abuse and family violence. The HU database confirms the requirement of paying attention to this issue. According to a report by the HU, the rate of alcohol consumption among northern students is higher than the provincial average. Another focus area in the CSWB plan of Bonfield can be an affordable senior residence. The survey shows that most of the residents believe that in Bonfield, housing is affordable; however, a minority disagrees with this conclusion. In the comments and notes (not displayed), some senior residents were stressed due to the long lockdown with limited access to help from families and friends. A senior residence will certainly contribute to resolving

this issue. Some residents have raised their concerns about environmental pollutions at Bonfield parks, at the lake, and in rivers. The pollution, along with the lack of streetlights have been referred to as the main issues that limit the walkability of Bonfield. Finally, the survey and comments indicate that most of the residents have safety concerns that can be addressed by a collaboration between the OPP and the Township such as irresponsible driving, loud music/noise, and home invasions.

### Outreach to partner organizations

Data from DNSSAB indicates that lack of transportation is a barrier for the workforce in Bonfield i.e., 9 out of 28 that received Ontario Works financial assistance in Bonfield and Rutherglen. This is in contradiction with the survey outcome (not displayed) which confirms 100% of the respondents have at least one functional car in their household. Among these respondents, 91% do not believe that lack of transportation imposes a barrier for their job. Public transportation is a challenge in Bonfield; however, the influence on the day-to-day life of our residents has to be discussed further to address these findings. Another organization that was consulted in the process of developing the CSWB plan was the HU. According to the results displayed in Table 2, anxiety disorder is proportional to family income and education more than other factors. These factors have been selected following the fact that socioeconomic status is related to health (Statistics Canada). It must be emphasized that while women are more prone to anxiety disorder, the level of the disorder is similar in most age groups. The HU conducted several studies on the mental health of students in grades 7-12. According to the results, female students who self-identify as having poor or fair mental health status are nearly two times more than male students. Similarly, female students that suffer from a high level of stress are more than male students. Another key factor related to mental health in students was the aboriginal status. Those who self-identify as

aboriginals are more likely to have a high level of stress, to have a poor or fair mental health status, and to be under psychological distress. These pieces of information indicate that this plan should be developed with special attention to the mental health of our students.

Table 2: Anxiety disorder in different groups – North Bay Parry Sound District Health Unit

Percentage of anxiety disorder	Factors studied in the anxiety disorder survey of the Health Unit					
	Education		Income		Overall	
	Less than high school	College and more	Low income	High income	NBPSD	Other NE Health Units
	17.5	6.4	10.9	5.7	8.6	10.6

The other organization that was reached out during developing this plan was the OPP. The information received from the OPP and multiple e-meetings with the OPP officers helped narrow down the safety and security issues in Bonfield. The OPP data shows that the main cause of calling 911 from Bonfield is a family dispute and domestic violence. This indicates the importance of analyzing the root causes of family violence. There are various forms of family violence each with different causes and different mitigative strategies. Therefore, further investigation is required to properly address this issue in Bonfield. Followed by family violence, trespassing and break-in was the second reason for the Bonfield residents to call 911, especially in 2020. The other key reason for which the residents call 911 is traffic complaints. This can be seen in the survey as well. The OPP information shared with the Township indicates that the OPP is monitoring the situation and has proactively increased the patrol where needed.

The above-mentioned outcomes of the survey and outreach to our partner organizations are summarized in the following issues.

## Issues to be addressed

- Alcohol abuse has been referred to as a problem in the community. Even though the majority of the residents did not believe this to be the main problem, still the average in Bonfield is larger than the average in Canada. In Bonfield, 33% of the respondents cite alcohol as a problem, while 18% of Canadians have alcohol consumption disorder (It must be stressed that the database about the number of Canadians with alcohol disorder is 9 years old and the pandemic has been proved to have an adverse effect on alcoholism).
- Another issue that drew attention was affordable housing in Bonfield. While the cost of a private dwelling in Bonfield is deemed affordable for most households, in comments that were received through the surveys, seniors raised concerns about an affordable residence.
- The other main issue in Bonfield was security and safety. Recently, during the pandemic, house break-ins have seen an increasing trend in the area (not Bonfield specifically). This has worried the residents, especially knowing that Bonfield has an aging trend.
- The other concerns related to safety and security were speeding, careless driving (along with its noise)
- When asked what concerns our residents the most at night, one answer was the lack of streetlights in Bonfield. The Township takes this comment seriously.
- From the responses, it was brought to our attention that our residents have concerns about environmental pollution in Bonfield.
- A minority of our residents noted that they do not have access to health care services. Even though this was limited to a small fraction of our residents, but since it is directly related to the health of our community, it is listed as an issue to be addressed in this plan.

- According to the survey, 100% of the respondents have access to at least one functional vehicle in their households. However, analyzing databases of other resources indicates that the Bonfield residents who seek a job, refer to the lack of transportation as the key burden.
- Prescribed drug misuse and substance abuse is another issue to be addressed in the framework of this plan. According to the survey, this can impose risks to the health and well-being of our families in Bonfield.
- According to the studies conducted by the Health Unit, a variety of reasons can result in a high level of stress in students. The mental health of well-being of the students is among our main concerns.

According to these issues, the following focus groups were identified.

Table 3: Focus group and goals

Focus group 1: health and well-being	Focus group 2: Safety and security	Focus group 3: built and natural environment
Goal: To prevent root causes that may influence addiction and alcoholism, to promote physical and mental health	Goal: To improve the level of safety and security in Bonfield	Goal: To enhance the well-being of our residents in the natural and built environment



## Actions and outcome

The table below summarizes the actions and strategies that were suggested by focus groups.

Table 4: Concerns and relevant strategies to be developed in the framework of this plan

Focus group	Concern	Actions	Status
<b>Built and natural environment</b>	Lack of accessibility	The Township is in the process of improving Kaibuskong and Centennial Parks. Once completed, it will allow the residents to enjoy a walkable, clean, well-lit, and safe environment.	Ongoing
	Park pollution		
	Lake pollution	Current bylaws should be enforced to ensure that the lake is free of wastewater. New bylaws should be developed to protect the lake and rivers.	New bylaws under consideration
	Affordable housing	The Township is currently in the negotiation process to allow a senior residence to be developed	Under consideration
<b>Safety and security</b>	Break-in	OPP provides the Township with bulletins that include guidelines on how to protect properties and reduce break-ins.	Ongoing
	Speeding and irresponsible driving	OPP is working with the Township to monitor the hot spots of speeding and irresponsible driving in Bonfield.	Ongoing
<b>Health and well-being</b>	Alcohol	Although the survey shows concerns, it is still too early to develop specific strategies. It is recommended to monitor this issue to further elaborate it. The HU needs to know the target group and the severity of this issue to develop strategies.	Under consideration
	Substance		
	Prescribed drug		
	Medical center	We received feedback about the insufficiency of our medical center. Further community outreach is needed to see whether the hours, the equipment, or the number of doctors should be reviewed.	Under consideration
	Students' mental health	The Township will reach out to the school board to further discuss this issue. The local school in Bonfield is an elementary school. The students are more likely to be stressed by external causes e.g., family issues, pandemic lockdown. The Township will collaborate with the school board to mitigate this issue.	Under consideration

## Future steps and evaluations

At this stage, the next step will be to share the results with the steering committee and our residents to seek their feedback and gradually implement the described strategies. Afterward, the evaluation criteria described below will be discussed in the steering committee meeting before being finalized.

Table 5: Evaluation criteria

Objective	Evaluation criteria
To reduce non-emergency calls to 911	Communicate with the OPP to ensure non-emergency calls have been reduced significantly
To reduce break-ins	From 2019 to 2020, the Crime Severity Index (CSI) has reduced 9% in Ontario. This can be a benchmark for Bonfield to measure whether strategies were helpful.
To reduce irresponsible driving	Communicate with the OPP to ensure non-emergency calls have been reduced significantly
To reduce alcohol abuse, prescribed drug misuse, and substance consumption	As discussed, this needs further investigation. Afterward, a survey can show the trend.
To increase the walkability of Bonfield	Conduct a survey to measure the satisfaction of the residents
Improve sense of safety	Conduct a survey to measure the satisfaction of the residents
Improve sense of belonging	Conduct a survey to measure the satisfaction of the residents

## Appendix

### Committee member

The members of the steering committee developing this CSWB plan are listed below in alphabetic order.

Table 6: Steering committee members

Member	Position	Focus group
Lise Allard	Community volunteer and director of a financial institute	Health and well-being, Built and natural environment
Garry Fay	Mental health professional with experience in developing CSWB plans in other municipalities	N/A (consultant)
Louise Gagne	Program manager at the Health Unit	Health and well-being
Andree Gagne	Community volunteer and deputy clerk of the Township	Built and natural environment
Peter Johnston	CAO of the Township	N/A (overseeing the project)
Jane Lagassie	Councilor of the Township	N/A (feedback and comment)
Doug Laplante	Director of Planning and Development of the Township	N/A (feedback and comment)
Lisa Groves	Owner/operator of the Bonfield Event Park	Health and well-being
Randall McLaren	Mayor of the Township	N/A (feedback and comment)
William McMullen	Ontario Provincial Police	Safety and security
Carrie Morgan	Ontario Provincial Police	Safety and security
Hassan Rouhani	Project manager of the Township and coordinator of this plan	All focus groups
Melanie Simms	Community health promotor at the Health Unit	Health and well-being
Ben Tastula	First responder and community volunteer	Health and well-being
Marc Vaillancourt	Councilor of the Township	Safety and well-being
Jill Wrathhall	School manager	Health and well-being

Answers to the survey (online and on paper)

Questions	Choices									
	a	b	c	d	e	f	g	h	i	j
1	55%	1%	15%	29%	0%	0%	0%	0%	0%	0%
2	55%	37%	8%	0%	0%	0%	0%	0%	0%	0%
3	1%	15%	27%	22%	35%	0%	0%	0%	0%	0%
4	6%	79%	4%	4%	7%	0%	0%	0%	0%	0%
5	17%	50%	31%	2%	0%	0%	0%	0%	0%	0%
6	14%	56%	8%	1%	0%	21%	0%	0%	0%	0%
7	53%	46%	1%	0%	0%	0%	0%	0%	0%	0%
8	79%	21%	0%	0%	0%	0%	0%	0%	0%	0%
9	47%	46%	6%	0%	0%	0%	0%	0%	0%	0%
10	30%	61%	8%	1%	0%	0%	0%	0%	0%	0%
11	18%	59%	21%	2%	0%	0%	0%	0%	0%	0%
12	17%	63%	17%	3%	0%	0%	0%	0%	0%	0%
13	32%	42%	0%	0%	0%	0%	0%	0%	0%	0%
14	87%	11%	1%	0%	0%	0%	0%	0%	0%	0%
15	43%	14%	2%	40%	0%	0%	0%	0%	0%	0%
16	8%	34%	58%	0%	0%	0%	0%	0%	0%	0%
17	64%	19%	14%	0%	0%	0%	0%	0%	0%	0%
18	42%	55%	0%	0%	0%	0%	0%	0%	0%	0%
19	49%	18%	32%	0%	0%	0%	0%	0%	0%	0%
20	49%	36%	15%	0%	0%	0%	0%	0%	0%	0%
21	1%	10%	22%	56%	8%	0%	0%	0%	0%	0%
22	93%	5%	2%	0%	0%	0%	0%	0%	0%	0%
23	89%	3%	5%	0%	0%	0%	0%	0%	0%	0%
24	69%	16%	2%	13%	2%	0%	0%	0%	0%	0%
25	55%	43%	4%	34%	18%	0%	47%	37%	2%	0%
26	50%	38%	13%	0%	0%	0%	0%	0%	0%	0%
27	10%	42%	43%	0%	0%	0%	0%	0%	0%	0%
28	54%	33%	10%	0%	0%	0%	0%	0%	0%	0%
29	56%	41%	0%	0%	0%	0%	0%	0%	0%	0%
30	90%	10%	0%	0%	0%	0%	0%	0%	0%	0%
31	32%	21%	18%	28%	0%	0%	0%	0%	0%	0%
32	19%	36%	35%	9%	0%	0%	0%	0%	0%	0%
33	84%	29%	56%	62%	19%	0%	0%	0%	0%	0%
34	26%	38%	36%	0%	0%	0%	0%	0%	0%	0%
35	42%	5%	51%	0%	0%	0%	0%	0%	0%	0%
36	7%	35%	24%	68%	10%	29%	10%	16%	7%	18%

<b>37</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>38</b>	<b>34%</b>	<b>26%</b>	<b>14%</b>	<b>20%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>39</b>	<b>61%</b>	<b>23%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>40</b>	<b>13%</b>	<b>26%</b>	<b>8%</b>	<b>39%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>41</b>	<b>82%</b>	<b>16%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>42</b>	<b>78%</b>	<b>19%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>43</b>	<b>67%</b>	<b>32%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>44</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>45</b>	<b>1%</b>	<b>0%</b>	<b>2%</b>	<b>91%</b>	<b>4%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>46</b>	<b>39%</b>	<b>39%</b>	<b>20%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>47</b>	<b>22%</b>	<b>40%</b>	<b>33%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>48</b>	<b>71%</b>	<b>26%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>

Survey questions

## 1. Demography

**In this section, we assess the profile of our community to better tailor the CSWB Plan with the requirement of each group.**

\* 1. Which community do you reside in currently?

- Hamlet of Bonfield
- Grand Desert
- Hamlet of Rutherglen
- Rural areas

\* 2. How do you identify your gender?

- Female
- Male
- Prefer not to answer.
- Other (please specify)

\* 3. How old are you?

- Under 25
- 25 to 39
- 40 to 54
- 55 to 64
- 65 and above

\* 4. How do you identify your race (not to be confused with the birthplace)? In alphabetic order:

- Algonquin
- Caucasian (White Canadians are racially Caucasian)
- Indigenous not Algonquin
- A visible minority (Latin, Black, Middle Eastern, Far East Asian, etc.)
- Prefer not to answer.

## 2. Happiness, overall satisfaction, and mental well-being

**In this section, we assess the quality of life of our residents. This is the general perception about the status of life. Please answer without the impression of a temporary situation in your life.**

\* 5. Overall, how do you feel?

- Very happy
- Happy
- Alright
- Unhappy
- Very unhappy

\* 6. How do you feel about your spiritual life? (This is about what gives meaning to your life. An obvious example could be religion, but please do not limit the answer to it)

- Very satisfied with my spiritual life.
- satisfied with my spiritual life.
- I feel neither satisfied nor unsatisfied with my spiritual life.
- Unsatisfied with my spiritual life.
- Very unsatisfied with my spiritual life.
- This question does not apply to me.

If you are not satisfied with your spiritual life, how this can be improved?

\* 7. I have achieved/am achieving my goals in my life.

- I agree.
- Some goals were achieved, some goals were missed.
- I disagree.

### 3. Healthy population

**This section examines whether our residents feel well and vivid in their minds. In general, when we feel physically and mentally healthy, we live a happier life.**

\* 8. I spent most of my time,

- doing what I enjoy.
- doing what I neither enjoy nor dislike.
- doing what I dislike.

\* 9. I feel that I have

- full control over the critical decisions of my life
- lots of control over the critical decisions of my life
- little control over the critical decisions of my life
- no control over the critical decisions of my life

In cases of having little or no control, how this situation can be improved?

\* 10. Overall, my mental health is

- Excellent
- Good
- Fair
- Poor

If you answered Fair or Poor, please explain how your mental health can be improved.

\* 11. Overall, my physical health is

- Excellent
- Good
- Fair
- Poor



\* 12. Overall, in my life

- I have a high level of stress
- I have some stress from time to time
- I have little stress
- I am stress-free

If you feel stressed, please explain it further. What makes you stressed the most and how this can be managed?

\* 13. Alcohol-abuse is a major problem in this community.

- True.
- False.

\* 14. Which of the following statements applies to you the best?

- I and others in my household have enough of the kind of food we want to eat.
- I and others in my household have enough food, but not always the kind we want.
- Sometimes we do not have enough food.
- We often do not have enough food.
- I prefer not to answer.

#### 4. Employment and financial situation

**This section assesses a key part of living standard i.e., employment. The well-being of individuals depends on the work they do and whether they feel meaningfully contributing to society. Moreover, the financial situation of individuals is directly related to their employment situation. This, in turn, determines the housing situation and well-being of the whole family.**

\* 15. Overall, I am

- satisfied with my current job.
- neither unsatisfied nor satisfied with my current job.
- unsatisfied with my current job.
- I am unemployed.

If you are not satisfied with your job, how your satisfaction can be improved?

\* 16. My financial situation

- makes me stressful
- gives me some level of stress
- is satisfactory and does not make me stressful

\* 17. I have access to affordable housing.

- I agree
- I am not sure
- I disagree

## 5. Belonging, trust, and relationship

**Loving and being loved is a key indicator of happiness. In resilient communities with strong social textures, a high level of trust and a sense of belonging can be traced across the community.**

\* 18. I have volunteered recently, or I do frequently.

True

False

\* 19. Do you feel being belonged to your community?

Yes, I do.

No, I do not.

Prefer not to say / Does not apply to me / I do not have such feelings.

\* 20. I recommend my community to anybody who seeks a peaceful life.

Agree.

Neither agree nor disagree.

Disagree.

If you Disagree, please explain it further.

\* 21. How often do you feel uncomfortable because of being in a minority group e.g., cultural, racial, language, sexual orientation, color, etc?

Frequently

Sometimes

Rarely

Never

Prefer not to answer

\* 22. I have friends and/or families that I can call if I need help.

True

False

Prefer not to answer

\* 23. If you chose True for the last question, how is your relationship with the ones mentioned in the above question?

- Yes, I am satisfied with my relationship with my friends/families.
- No, I am not satisfied with my relationship with my friends/families.
- Does not apply to me.

\* 24. How is your relationship with your neighbors (not just the adjacent house. In general, others who live in your neighborhood)?

- A friendly relationship.
- Sometimes challenging sometimes OK.
- Not a friendly relationship.
- There is no relationship with my neighbors.
- Prefer not to answer.

\* 25. Please choose the statements that apply to you. (Choose all statements that apply to you.)

- I trust most of my neighbors.
- I trust some of my neighbors.
- I do not trust my neighbors.
- I trust most of my colleagues.
- I trust some of my colleagues.
- I do not trust my colleagues.
- I trust most of our local businesses e.g., grocery, gas, tools, mechanics, barbershop, cleaning.
- I trust some of our local businesses.
- I do not trust our local businesses.

## 6. Community safety

**This section helps us understand how safe the residents feel and also reveals the areas that need improvement.**

\* 26. How do you feel about your personal safety in your community?

- Safe
- Somewhat safe
- Unsafe. Please explain

\* 27. In the past three years, what has been the trend of crimes in your community?

- Decreasing
- Constant, no visible change.
- Increasing

\* 28. Compared to other communities in Ontario, or in your area, I think my community has

- lower crime rates.
- the same crime rates.
- higher crime rates.

\* 29. I feel safe when walking alone in the dark in my neighborhood.

- True
- False. Please explain.

\* 30. I feel safe when I am in my own house at night.

True

False. Please explain.

\* 31. Having more police officers improves safety in my community.

I agree. We need to have more officers in Bonfield.

I agree. We need a few more officers in Bonfield.

I disagree. Having more officers does not help me feel any safer.

Does not apply to me. I already feel safe.

\* 32. Based on your answer to the last question, how do you assess the role of police officers in the safety of Bonfield?

It is the key factor.

It is an important factor.

It is one of the factors.

It is not an important factor.

\* 33. Based on your answer to the last question, who are the key players in community safety? Please select all answers that apply.

Police.

School.

Family.

Community services.

Other. Please explain.

\* 34. How much does community safety influence your day-to-day activities?

Significantly.

To some extent.

Little or none.

\* 35. I feel comfortable allowing my children to play outside.

- Agree.
- Disagree.
- Does not apply to me.

Please you Disagree, please explain it further.

\* 36. When talking about an unsafe community, which of the following have you recently experienced? Please select all that applies.

- Violent crime (involving weapons).
- Property crime e.g., trespassing.
- Vandalism.
- Irresponsible driving.
- Swearing and fighting in public.
- Loud music/noise.
- Bullying/harassment.
- Unsafe fireworks.
- Youth disorder e.g., underage smoking, drinking.
- I have not experienced any unsafety in the community.

37. Please explain any missed safety concerns.

## 7. Drug abuse

**This section helps us understand the concerns of the residents about drug abuse in Bonfield.**

\* 38. I hear that drugs e.g., heroin, cocaine, opium, and so on, are being consumed in my community.

- True. Frequently.
- True. On occasions.
- True. Rarely.
- False.

\* 39. This community can be prone to misused prescribed drugs.

- True.
- False.

\* 40. Cannabis is being misused in my community.

- True. Frequently.
- True. On occasions.
- True. Rarely.
- False.



## 8. Accessible services

**In this section, we evaluate the availability of services a strong community should provide to residents. This includes cultural events, personal developments, sport, and recreation.**

\* 41. I have access (in the absence of covid-19 concerns) to cultural events, celebrations, local/traditional gatherings, etc.

True.

False.

If not, how this can be improved?

\* 42. I have access (in the absence of covid-19 concerns) to sport fields and recreational facilities.

True.

False.

If not, how this can be improved?

\* 43. I have access to health care services.

True.

False.

\* 44. We have at least one functional car in our household.

True.

False.

\* 45. Lack of transportation has been a barrier to my daily activities. Please select all that applies.

- True, for grocery.
- True, for a medical appointment.
- True, for recreational activities.
- False.
- Other. Please explain.

## 9. Environment

**Parks, lakes, public beaches, and other environmental assets help improve the well-being of our community. This section helps us better plan for these key assets.**

\* 46. In Bonfield, sufficient efforts have been made to protect the natural environment.

- True.
- Some efforts have been made but not enough.
- False.

If your answer to this question was False, please can explain it further.

\* 47. Are you concerned about environmental pollution in your community? For example, air pollution, water pollution, and so on.

- Yes, I am extremely concerned.
- Yes, I am concerned.
- No, we do not have environmental pollution in our community.

If you are concerned, what pollution needs to be remedied immediately?

48. Do you believe that engaging people in environmental movements and policies facilitates the process of solving environmental issues?

- Yes.
- No.

Please explain your answer. If Yes, how can we engage you to improve our environmental solutions? If No, why do you think people have no power to control environmental problems?